

SPEAKER PROFILE



S. Francis Rajan

Executive Vice President -
Information & Communication Technology
Premier Airways Limited



Delegate Registration

A Techno Management ATI professional with more than three decades of Aviation experience in the Airlines and Airport vertical.

Rajan was with Bangalore International Airport Limited (BIAL) from July 2006 to Dec 2014. He was one of the core team members in charting the Greenfield airport at Bangalore, and has been instrumental in creating the in-source ICT services business model, and donned the Service provider role. He and his team have set very high benchmarks for ICT services for all clients in the airport campus, on a plug and play basis.

At BIAL, Francis led his team to benchmark themselves as a Service provider and to enhance the credence as an ICT service provider. He led the ICT team to secure the coveted ISO 27001 and ISO 20000 certifications; BIAL is one of the few airports to have these certifications. He also helped in securing the organization's efforts for BCM, ISO 25,999 and ISO 14000 certifications.

He joined Premier Airways as EVP ICT in April 2015. Here he has an opportunity to work on another greenfield project, this time for a startup Airline. In doing so, he has embarked on a challenging assignment, to design and architect an ICT framework and services model that enhances Customer experience, at all touch points of travel with the Airline.

Rajan is a well-recognized industry professional who created innovative business models and Business Transformation in the Indian Airport Space, and donned the role of an ICT service provider on a pay-as-you grow business model – setting good benchmarks for Airports.

He and his team also created many 'firsts' in the industry, receiving recognition and awards for the leading-edge technology solutions deployed by his team.

As CIO and CISO, he has been a recipient of many prestigious CIO Awards. He is also won the Hall of Fame CIO awards in India and abroad. He is an active speaker and panellist at industry events.

He holds a professional degree (BE) and an MBA. He was the first Indian to represent Global Airports in the SITA Global Council from 2012 to 2014, and has been on different Advisory council positions in the industry.

He now looks forward to make a distinctive impact in the new role at Premier Airways Limited.